

petfeedsterTM

world's finest automated pet feeder



OPERATING INSTRUCTIONS

PETFEEDSTER.COM

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CAUTIONS LIST

- *Read all directions thoroughly.*
- *Keep all packaging and plastic bags away from children and pets to prevent suffocation.*
- *Do not allow children to play with or around the unit.*
- *Do not use an extension cord to plug in the unit as pets can chew on the cord, etc.*
- *Do not use the unit with any pets that may have issues or challenges feeding from the unit.*
- *Do not place any foreign objects into the unit.*
- *Do not plug the feeder adapter into an outlet controlled by a light switch. Also, be careful if you plug the unit into a GFCI protected outlet as this may cause the power to be shut off accidentally.*
- *Make sure that the food outlet stays clear. If it is blocked, it will cause the unit to jam.*
- *We recommend using batteries for backup in case of a power outage. Also, check the power level frequently. (See LCD display for battery gauge)*
- *If you're worried about your pet moving or knocking over the Pet Feedster, you can secure the unit by screwing it to a plank or the floor. (2 screw holes are located at the base of the unit under the bowl)*
- *Use only with dry pet kibble. No wet or canned food.*
- *Make sure the unit doesn't touch anything, otherwise ants can access the food storage despite water in the*

Ant Water Tray.

- *The Pet Feedster can be used indoors or outdoors, but must be covered to be protected from water, rain, sprinklers, snow, hail and other severe weather conditions. Unit should be placed out of direct sunlight.*
 - *Unit should not be placed in areas of standing water or wet conditions of any kind.*
 - *Always check the battery backup life before leaving for any extended period of time. The Pet Feedster should not replace a pet sitter or caretaker when you are gone for an extended period. This is important for the safety of your pet.*
 - *Unplug the unit when cleaning.*
 - *Do not operate the unit if the cord is damaged.*
- Replacements are available at petfeedster.com.*
- *Service must be performed by Pet Feedster or an authorized service provider. Do not disassemble the unit.*
 - *When unplugging the unit from the wall outlet, always pull on the plug and not the power cord.*
 - *Do not immerse or expose the main body, motor, or cord to water or wet conditions as this will damage the electronics.*
 - *Use only new batteries when installing or replacing the batteries. Remove batteries from the unit if you plan on not using the Pet Feedster for a long period of time.*
 - *Do not place anything on top of the unit. The unit should be placed on a level surface. Do not use the unit with the lid off.*

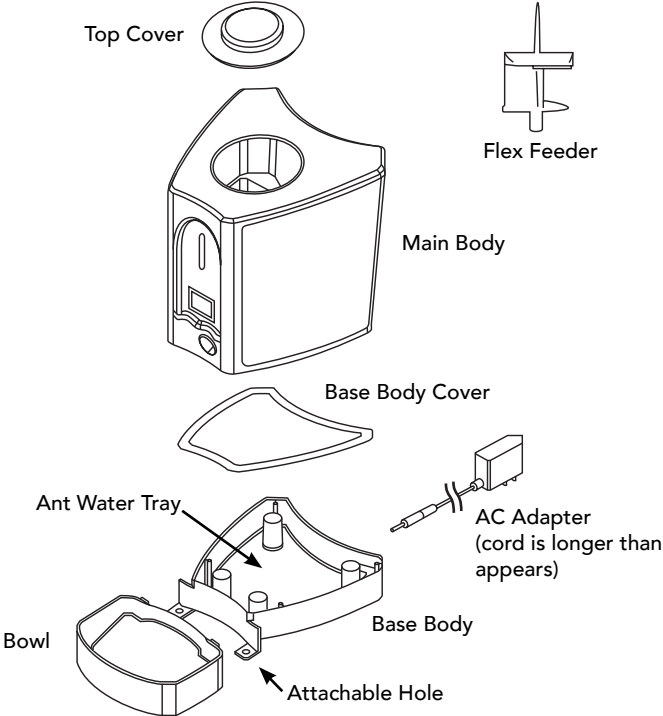
POWER USAGE

Plug the adapter into an AC outlet rated at 110 volts or 220 volts, 60 Hz only (the rating of North America and some others). ***Do not plug feeder adapter into an outlet controlled by a light switch.*** We recommend that you use the battery backup option in case of electrical outlet failure. Install 6 D batteries into the battery compartment on the back of the feeder. Check the battery gauge on the time clock for battery replacement. The unit will run up to 4 months on batteries if you choose not to plug it into an outlet.

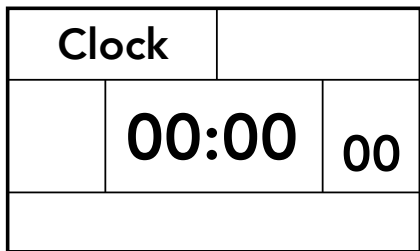
FEEDER ASSEMBLY

Attach food bowl to the base of the feeder by holding the bowl above the base of the feeder and interlocking the hooks on the back of the bowl to the base.

PARTS DIAGRAM



CONTROL PANEL



MODE



NEXT



Move to
next column



ADJ



Increase digital
number

PROGRAMMING INSTRUCTIONS

STEP 1 Insert batteries or plug in the AC adapter.

STEP 2 Adjust the Flex Feeder to S, M, or L per the size of your biggest piece of kibble. (If you are using kibble that is 3/8" do not set the Flex Feeder to large.)

A. Measure the size of your biggest kibble.

B. Loosen the bottom of the Flex Feeder.

C. Adjust the shaft to the correct size. This is the triangle-shaped opening of the Flex Feeder. The biggest piece of kibble should be able to pass through the opening very easily.

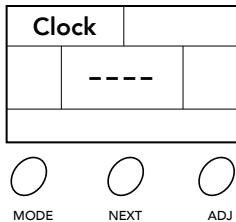
D. Finger tighten the bottom of the Flex Feeder.

Note: See page 13 for more details.

STEP 3 Insert the Flex Feeder into the bottom of the food container.

STEP 4 Add 3 to 5 cups of pet food.

STEP 5 Press the NEXT button for 10 seconds until the CLOCK screen with “- - - -” appears on the LCD display.



STEP 6 Check the food quantity.

- A. Set a measuring cup below the food outlet.
 - B. Press down on the MODE button for 5 seconds to show “ADJ” on the LCD display.
 - C. Press the ADJ button. Food will start dispensing immediately.
 - D. When the desired feeding portion for your pet is dispensed, press the ADJ button again.
 - E. Write down the food quantity number for the next steps.
- Note: Make sure that the food outlet stays clear. If blocked, it will cause the unit to jam.*

STEP 7 Setup the feeding time(s) & food quantity.

Note: Programming will exit setup mode and revert back to clock after 15 seconds of inactivity during Step 7. If you exit setup mode from inactivity, start again from step 7A. Also, the Pet Feedster uses 24 hour military time (for example, 2:30PM = 14:30). To know what your individual setting will be per meal, you may want to write down the 24 hour times and quantity numbers for easy meal programming.

1:00 = 1 AM	9:00 = 9 AM	17:00 = 5 PM
2:00 = 2 AM	10:00 = 10 AM	18:00 = 6 PM
3:00 = 3 AM	11:00 = 11 AM	19:00 = 7 PM
4:00 = 4 AM	12:00 = 12 PM	20:00 = 8 PM
5:00 = 5 AM	13:00 = 1 PM	21:00 = 9 PM
6:00 = 6 AM	14:00 = 2 PM	22:00 = 10 PM
7:00 = 7 AM	15:00 = 3 PM	23:00 = 11 PM
8:00 = 8 AM	16:00 = 4 PM	00:00 = 12 AM

- A. Press and hold down on the MODE button for 3 seconds to get to the "FEEDING" menu on the LCD display.
- B. Press NEXT button.
- C. Press NEXT button again. The hour of your first programmed meal will be blinking.
- D. Press ADJ button to set the hour value of your first meal time.

- E. Press NEXT button to set the minutes.
- F. Press ADJ button to set the value of the minutes.
- G. Press NEXT button to set your food quantity.
- H. Press ADJ button to set the food quantity value you determined in STEP 6. For quantity numbers less than 10, put zero in front of the number. For example, "5" would be "05."
- I. Press NEXT button to set the next digit of your food quantity number.
- J. Press ADJ button to change the value of the 2nd digit in your food quantity number.
- K. Repeat for your next meals 2-5 by repeating STEPS 7C-7J.
- Note: Programming will exit setup mode and revert back to clock after 15 seconds of inactivity. If you exit setup mode from inactivity, start again from step 7A.*

		Feeding
Meal 1	00:00	Qty 00



MODE



NEXT



ADJ

STEP 8 Set the master clock.

Note: You will exit out of setup mode after 15 seconds of inactivity. If you exit setup mode, start again from step 8A.

A. Press and hold down MODE button for 3 seconds to get to the "FEEDING" menu on the LCD display.

B. Press the MODE button again to get to the clock menu.

C. Press NEXT button to set the clock to local time.

D. Press ADJ button to set the hour.

E. Press NEXT button to set the minutes.

F. Press ADJ button to set the second digit of minutes.

G. Wait for 15 seconds to exit setup mode.

Note: The clock does not adjust for daylight savings. If you live in an area that observes daylight savings and wish to keep your pet's feeding times you must reset the master clock.

		Feeding	
Meal 1	00:00	Qty 00	



MODE



NEXT



ADJ

TO RESET PROGRAMMING OR STOP PROGRAMMED MEALS

A. Press and hold down the NEXT button for 10 seconds until “- - -” shows on the LCD display.

B. Auto Mode will clear. You must reprogram the feeder to start feeding again.

Note: Use this setting when the feeder is not in use.

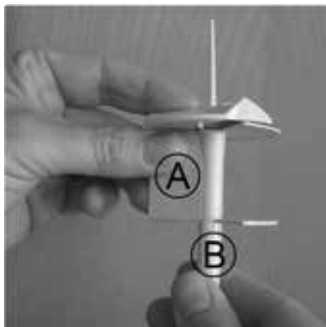
MANUAL FEEDING OR ADDITIONAL FEEDING BETWEEN MEALS

A. Press and hold down the MODE button for 5 seconds to show “ADJ” on the LCD display.

B. Press ADJ button and the food will start dispensing. Press ADJ button again to stop.

C. When finished, allow 15 seconds for the LCD display to revert back to clock.

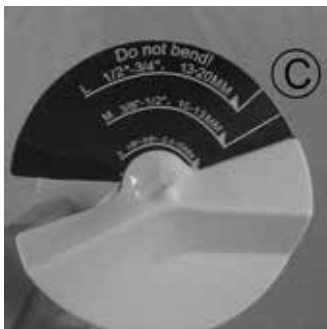
ADJUSTABLE FLEX FEEDER INSTRUCTIONS



Unit will work with kibble 1/8" to 3/4" only!

Hold top sweeper (A) with one hand and bottom of the Flex Feeder (B) with the other hand. Slightly unscrew to the left.

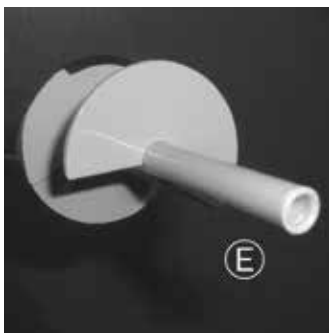
Hand tighten only! Do not over-tighten!



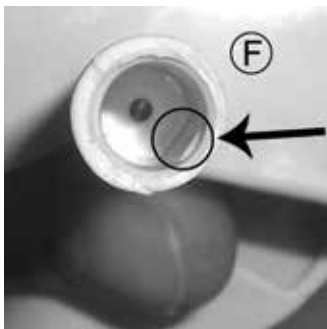
Adjust desired kibble size by moving part C. Adjust the Flex Feeder to the largest size of kibble. The kibble piece should be able to move easily through the shaft. You can also adjust the Flex Feeder to half sizes.

The smallest distribution of food is as little as 1 teaspoon. This will depend on food size and shape which may vary.

If food doesn't dispense out consistently, enlarge the opening until it dispenses properly. Food shape and mixture may cause unit settings to vary. Please adjust to your specific kibble.



To install the Flex Feeder, hold on to the thin top shaft and center it in the Main Body with the bottom of the shaft E going into the hole.



When installing Flex Feeder, turn slightly clockwise and push in softly.

Note: There is a flat spot that has to fit in one way on the motor shaft F.



The Flex Feeder should fit flush in hopper as in picture G.

Note: Please read complete operating instructions before using.

For video instructions, go to:
www.petfeedster.com

Click on "How To Videos" in the "Gallery" menu.

FREQUENTLY ASKED QUESTIONS

Read the manual but still have some questions about the Pet Feedster? Here are some frequently asked questions.

Why can't I see the battery signal on the timer after I plug in the AC adapter?

When you unplug the AC adaptor, the timer will show that the battery signal is on. When power fails, the Pet Feedster automatically switches to use battery power. At that time it will show battery signal.

Can I separate the main body from the base after installing the batteries to program the Pet Feedster more easily?

Yes, you can!

How do I know whether my Flex Feeder is in good or bad condition?

Press and hold the MODE button until "ADJ" shows on the LCD display. Then click the ADJ button. When the motor turns, catch the Flex Feeder by hand. If the Flex Feeder slips through, the bottom has worn out and needs to be replaced.

How do I feed snacks to my pet?

On the timer, press down on MODE button until “ADJ” appears on LCD display. Press ADJ button and motor should start running. Food will dispense. Press ADJ button again to stop.

Are there any brands of cat food you recommend?

Many customers have asked us if there are any brands of cat food that they'd recommend for use with their Pet Feedster, and here are some of our findings so far:

We've found the following cat food products to work very well with the Pet Feedster, with accuracy being plus or minus 0.1-.02 oz. per half cup.

Hills Science Diet – Perfect Weight

Iams – Healthy Natural

Candidae – Grain-free Pure

Blue Buffalo – Indoor Health Adult, Wilderness

Please consult your vet for your pet's individual needs. These are simply some general observations and we are not associated with these companies in any way. Brands and trademarks belong to their respective companies.

TROUBLESHOOTING YOUR PET FEEDSTER

Your Pet Feedster has been carefully designed to give you many years of worry-free service. In the unlikely event that your new Pet Feedster does not operate satisfactorily, please try these steps.

There's no power signal on the timer when I plug in the AC adapter.

Separate the hopper from the base and clean the base's electric plug hole. Then reinstall the base to the main body. Make sure to push down firmly on the main body to make sure the main body and base are well-connected.

Sometimes the motor turns, but the Flex Feeder doesn't spin.

Push the Flex Feeder into the motor shaft until it catches in. If it still does not catch, check the bottom of your Flex Feeder. If it is damaged, cracked, or the bottom has been stripped, it may need to be replaced.

It seems like an inconsistent amount of food is dispensed.

This happens with lower food quantities especially, but know that the total amount of food dispensed will be the same. The motor turns only so many times, so if the regular amount of food isn't dispensed at that feeding, it'll make up for it at the next one.

My Pet Feedster isn't working.

1. Check that your power is connected. Is the body firmly attached to the base? (One post connects to your AC adapter, so make sure it's connected firmly to the base)
2. Check your Flex Feeder. Is it set to the right size? Is the largest size of food able to pass through the triangle-shaped opening easily? (Adjust to the right setting. Half sizes also work!) Is it firmly connected to the motor? (Push the Flex Feeder into the motor shaft until it catches in) Is the bottom of the Flex Feeder cracked or damaged? If so it might need to be replaced. (You can purchase replacement parts at petfeedster.com)
3. Check your timer. You can reset your timer by pressing the MODE button until "FEEDING" shows on the LCD display.

Look at the first feeding time.

Push the MODE button to show the Master Clock

Set the Master Clock to be 1 minute earlier than the first feeding meal time.

The motor should start running within 1 minute. If the motor is not running, the timer must be replaced.

4. Check your motor. Is it running? Has it burned out? Make your Pet Feedster dispense a meal. (On timer, press down on MODE button until "ADJ" appears on the LCD display. Press ADJ button and motor should

start running. And press ADJ button again to stop)
You should hear your motor running. If not, purchase a replacement part at petfeedster.com

5. If your motor and timer work fine but no food is dispensing, your Flex Feeder needs to be replaced. You can purchase a replacement part at petfeedster.com.

Too much food comes out at each meal.

Adjust your Flex Feeder. Most cat food is set to small.

**Food starts dispensing at un-programmed times.
What do I do?**

Press and hold NEXT button for 8-10 seconds until “— — — —” appears on the LCD display. Then re-program your Pet Feedster.

The button doesn't work when I press it.

Sometimes the buttons need some warming up. Click the button 15-20 times to do so. If it still doesn't work, remove the timer cover (sticker) with a knife, and drop oil (such as WD-40) on the black part of the button. Use a safety pin or paper clip to apply.

1 YEAR LIMITED WARRANTY:

The Winoe Corporation believes that you will be satisfied with our product. We warrant that our product is free from manufacturing defects when operated according to instructions enclosed with this product for a period of ninety (90) days from the date of original purchase. This warranty is non-transferable, applies solely to the original purchase, and does not extend to subsequent owners of this product.

- 1)** Repair service is for a period of ninety (90) days from the date of original purchase at no charge for parts and labor with proof of purchase.
- 2)** Replacement of defective parts for a period of 12 months from the date of original purchase with proof of purchase. (Labor not included after initial ninety (90) days).
- 3)** This warranty does not cover costs incurred in the shipping of the product to and from consumer for service. Shipping to distributor must be prepaid and insured by UPS or another parcel delivery service.

This warranty is void if the product is damaged due to: not following instructions in the manual, negligence, abuse, misuse, accidents, modification, tampering, alterations, damage from pets or other animals, faulty installation and/or acts of God, used for commercial applications or rentals, modified or repaired by anyone other than Pet Feedster.

RETURN POLICY:

We believe that the product we sell is of the highest quality. However, if you are not completely satisfied with the product you purchased, we would be happy to issue an exchange or refund within 30 days of the purchase date, provided the product is in its original packaging and working condition, with all parts and packing materials included. You must show proof of purchase.

If you wish to return a product within the first 30 days, please e-mail us at info@winoecorp.com or call us to let us know so that we may set up a return merchandise authorization. The maximum amount of any refund will be the cost of the merchandise minus standard or domestic ground shipping and a 15% restocking fee. We cannot refund the excess cost of expedited or overseas shipping. We do not pay for the cost of return shipping. If the product is not in working condition when it is received, you may return the product and receive a full refund.

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